Yuri Auger

D.O.B: 02. 12. 1987

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**Career Summary**

 **September 2019 - Freelance Translator, ICS-digital LLP (Leeds, United Kingdom)**

 **present**

* Online media content translation (English-Mongolian) for a Sports & Online Betting Solutions company

## September 2017 –

**October 2019**

**Translator/Interpreter, KB Co. Ltd (Seoul, South Korea)**

* My remit was to translate and revise various medical documents in both Mongolian and Korean including product monographs, marketing material, presentations and internal communications.
* Translation of all press releases and social media posts for Mongolian customers.
* Interpreting between Mongolian and Korean customers during Medical services, Business Meetings, Conferences and Exhibitions.

## June 2011 –

**February 2012**

**Customer Service Manager, Golomt Bank (Ulaanbaatar, Mongolia)**

* Key contact person for major private clients of the branch. Managed all branch employees, along with coaching, developing and training staff.
* Attained 20% improvement in overall VIP Client Satisfaction and 25% improvement in Employee Satisfaction during 2011.
* Selected as Employee of the Year in the branch in 2011.

##  October 2010 –

**June 2011**

**Customer Service Officer, Golomt Bank (Ulaanbaatar, Mongolia)**

* Managed financial transactions including new accounts, deposits, withdrawals and international transactions
* Promoted to Team Leader overseeing a team of 5 cashiers. Responsible for ensuring all cashiers’ transactions were fully compliant.

# Additional Experience & Activities

* Part-Time, Freelance translator (English) for CBNC and Mongol Mass Media cooperation in Mongolia (2010)
* Internship, Assistant for Ministry of Foreign Affairs in Mongolia (September 2009-December 2009)
* Intern, Embassy of Mongolia to South Korea (August 2015-December 2015)

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| --- | --- |
| **Education** |  |
| **MBA****(Gachon University,** | Business Management (Marketing) | 2013-2017 |
| **South Korea)** |  |  |
| **Language Course (Konkuk University,** | Korean Language Course |  2012-2013 |
| **Seoul, South Korea)** |  |  |
| **BA Hons** |  |  |

## (National University of Mongolia)

International Relations (based on English & Korean) 2005-2010

## Secondary School #50 (Ulaanbaatar, Mongolia)

Mongolian Language and Literature (A) 1995-2005

Media Studies (A) English (A) Mathematics (B)

**Key I.T Skills** Able to use Word, Excel and PowerPoint proficiently, as well as most social media platforms.

**Language Skills Mongolian**: Native **English**: Fluent **Korean**: Fluent

**Driving License** Full/Clean

**Interest** Yoga, hiking, travel, reading, fashion & cooking

**Certificate** TOPIK (6 th level, 2012), IELTS LIFE SKILL A1 Speaking and Listening (06/JUL/2019)

## References are available on request