

### Natalie Petkovova

Czech Citizen

Tel.: +420 734 303 005

natalie.petkovova@gmail.com

### Languages

Bulgarian - Български (fluent), English (fluent), Spanish (upper-intermediate) French (intermediate), and Czech (native).

# Education & Training

Cultural Anthropology
Palacky University
9/2021 - in progress
Olomouc, Czech republic

#### TEFL Certification

International Teacher Training Organization

January - February 2019

Guadalajara, México

4 week, 140-hour, intensive course with 10 hours observed teaching practice on groups of

different levels, including one to one teaching. To successfully complete the course, candidates are continuously assessed and must complete and pass three research papers and a Grammar test.

#### Bulgarian Language and Literature

Masaryk University

9/2013 - paused

Brno, Czech republic

Took Bulgarian and Serbian language courses as well as courses of linguistics and literary science. Mastered the phonetics, phonology, morphology and syntax of all Slavic languages and became aware of the history and literature of Balkan countries.

#### Youthpass

Non Formal Education Success Training

Be International

25/11/2015 - 5/12/2015

Brno, Czech republic

12 days intensive training with focus on group dynamics, researching and formulating the needs of the target group and writing a non formal education project application to the European Commission.

# Teaching Experience

#### Czech and English online teacher

Remote, self-employed

6/2019 - ongoing (1200 hours)

Delivering highly customized virtual Czech and English lessons. Teaching adult learners of all levels, using various online tools to make the lessons as interactive as possible

#### Price Talk C.S.

Guadalajara, Jalisco

2/2019 - 5/2019 (210 hours)

Prepared courses and planned individual lessons for private students (or small groups of students), taught at the location convenient for the students.

#### Academia Avery Franz DeWitt

Guadalajara, Jalisco

2/2019 - 5/2019 (120 hours)

Planned individual lessons and taught classes of all ages and levels. Experience with teaching children and young learners.

#### I.M.A.C.; 14 Hours

Guadalajara, Jalisco

Planned individual lessons and taught classes of all ages and levels, as a part of my TEFL certification.

#### Private Tutor

Brno, Czech republic; 60 Hours

Tutored children from socially disadvantaged backgrounds in all academic areas as a part of the Masaryk University Faculty of Education's programme.

# Professional Experience

#### Independent Contractor Remote

Appen Connect

2019 - recent

Czech transcription - supervisor, QA, moderator

Voice recording projects, evaluator and analyst projects.

#### Holiday Representative

CK Blue Style

5/2018 - 10/2018

Hammamet, Tunisia

Met clients at the airport and escorted them to their accommodations, organized information meetings and consultations. Helped with any queries or problems clients had. Dealt with unforeseen "non-client" problems such as flight delays, floods, etc.

#### Customer Service Representative

Concentrix Services Bulgaria

1/10/2016 - 11/2/2018

Sofia, Bulgaria

Handled customer's issues, concerns and queries, monitored and improved SLA, quality and results of the team.



#### Luis Tamayo

Director ITTO Guadalajara, México +52 33 3658 5858

#### Marc Del Alto

Senior TEFL Instructor ITTO Guadalajara, México +52 33 1841 7627

#### Tsvetan Valkanov

Operations Manager Concentrix Services Bulgaria Sofia, Bulgaria +359 89 4733 680

Teacher profile with students' reviews: <a href="https://www.italki.com/teacher/718024">https://www.italki.com/teacher/718024</a>