**MEGHA DHANRAJ PATIL**

Marathalli,

Bangalore Mobile:**+917887962246** Email:**megha.d.patil19@gmail.com**

**CAREER OBJECTIVE**

To take up a challenging career in the organization and make a note worthy contribution to the development of the company and thereby enhance my skills.

**WORK EXPERIENCE**

1. SEP-2015 to MAY-2016 as Customer Support officer in Hinduja Global Solution Limited.

**JOB DISRIPTION**

* Resolving customer queries
* Determining the cause of the problem
* Selecting and explaining the best solution to solve the problem
* Following up the customer complaint and giving end to end

resolution as per the SLA (Service Level Agreement)

1. OCT-2017 to till as Language Quality Analyst in Reverie Language Technology.

**JOB DISRIPTION**

* Localizing (Translate/Transliterate) the client content to Indian languages
* Proof read and QA any strings which are verified by external translator agencies or partner agencies.
* Creating language vocab for Machine Translation from English Vocab
* Creation and cleaning up of dictionaries used for Transliterations
* Working on Prabhandhak tool and SDL tool

**ACADEMIC QUALIFICATION**

Matriculation from L.T.K.V. School, Chandrapur in the year 2008.

**PROFESSIONAL QUALIFICATION**

Diploma from CPC Bajaj College, Chandrapur in the session 2008-2011**.**

Bachelor of Engineering from Ballarpur Institute of Technology, Ballarpur in the session 2011-2014**.**

Pursuing M.B.A. from J D College of Engineering & Management, Nagpur in the session 2015 to till date.

**TECHNICAL SKILLS**

* Operating System : Windows XP
* Packages : MS-Office
* Web Technologies : HTML using CSS, java script
* Languages : C,C++,MS.NET

**EXPERTISE**

* Ability to quickly grasp technical aspects and willingness to learn.
* Anxiety to know new things.
* Confidence to face new challenges.

**PERSONAL DETAILS**

* Name : Megha Dhanraj Patil
* Father’s Name : Mr. Dhanraj Patil
* D.O.B : 19-08-1992
* Gender : Female
* Marital Status : Single
* Language Known : Marathi, Hindi& English

**DECLARATION**

I am also confident of my ability to work in a team. I hereby declare that the information furnished above is true to the best of my knowledge.

Date:26/04/2020
Place : Bangalore **Megha D. Patil**