**MaricarAllanigue**

**5240J. de Leon St.**

**La Huerta, Parañaque City 1700**

**09163136419/09163136416**

[**kai.cha.xz30@gmail.com**](mailto:kai.cha.xz30@gmail.com)

**Objective:**

**Intend to build a career at leading corporate of high-tech environment with committed & dedicated people, which will help me to explore myself and realized my potential. Willing to work as a key player in a challenging & creative environment.**

**Trainings/Achievements:**

* **CLDT-Career Leadership and Development Training**
* **-CLDT-BPO101**
* **Business Process Outsourcing 101-2hrs-4/2/2012**
* **-CLDT-Motivation-2hrs-4/17/2012**
* **-CLDT-Effective Bussiness Writing-2hrs-4/30/2012**
* **Training for Lead**
  + **-Training Assessment**
  + **MS Excel, MS word, MS Powerpoint, Basic Math and Analytical Skills-4/23/2012**
  + **-Language Assessment**
  + **30 - minute interview for Lead Position-5/8/2012**
* **Alpha Team**
* **-Voyager Tool**
* **first release(test) of new Expedia tool**

**Experiences:**

* **\*Technical Support Representative-Tier II**
  + **COMCAST(Beltway) Account**
  + **Oct.,2012-present**
  + **West Contact Services, Inc.**
  + **Exportbank Bldg., Makati City**
* **\*Executive Sales Representative-Operations**
  + **EXPEDIA Telesales -Travel Account**
  + **Mar. 21,2011-Sept.15,2012**
  + **AEGIS Peoplesupport**
  + **Ayala Ave., Makati City**
* **\*Customer Service Rep.**
  + **AT&T Uverse TSR Tier 1**
  + **Oct.2010-Feb.2011**
  + **Teleperformance**
  + **Sucat, Paranaque City**
* **\*Customer Care**
  + **SEARS-Delivery Account**
  + **July 2008-Nov. 2010**
  + **SiTelPhils.**
  + **Doña Julia Vargas, Pasig City**

**School Background:**

**Tertiary:**

**University of Santo Tomas**

**BSIE-Bachelor of Science in Industrial Engineering**

**SY 2006-2010**

**Secondary:**

**St. Paul College of Parañaque**

**SY 2002-2006**

**Personnal:**

**Nickname: Kai**

**Age: 24**

**Birthday: September 13, 1989**

**Birthplace: Manila, Philippines**

**Religion: Catholic**

**Reference: Available upon Request**