

# Kyth L. Palma 6 Magdalo St. La Paz, Iloilo City, Philippines palma.kyth@gmail.com

Education Pasay City Science High School (2005-2009)

2888 Vergel St. Pasay City

# **Bachelor of Arts Major in Political Science (2009-2013)**

Magna Cum Laude University of Iloilo -Phinma Rizal St., Iloilo City

**TESOL Certified (2018)** West Visayas State University Luna St. La Paz, Iloilo City

**TESOL Certified (2020)** International Open Academy 120-Hour TESOL Certificate Course

Reuters Digital Journalism (2023) Reuters Digital Journalism Foundation Introduction to Digital Journalism

# **Working Experience**

**Customer Service Representative** SPI Global April 2010 - May 2010

Giving information and helping solve customer problems Handling all incoming customer queries and questions Interact with customers to know their requirements and needs

### Admin Officer/ Human Resource Officer

Red Viper Ventures and Development Corporation October 23, 2013 – January 31, 2014

Screens applicants for company personnel.

Receives and acts on complaints of employees.

Procure membership on SSS, Phil health, PAGIBIG and BIR.

Relay progress reports of the project to Head Office in Cebu.

Process permits and requirements to basic necessities such as water, electricity and communication. Implements all company policies.

Responsible for record-keeping works.

Gives approval to company-related operations.

Grants and issues cash advances to selected employees.

### **Online English Teacher (Team Leader)**

Ontalk Inc.

November 17, 2014 - March 22, 2015

Supervised teachers in the team

Assisted the manager for complaints of co-

employees

Recommended improvements in the company system

Implemented company policies in the team

Communicated with co-employees to maintain good working environment

Tutored and mentored new employees of the team

## **Online English Teacher**

Unitalk Interactive Tutorial Services November 11, 2015 – January 25, 2017

Facilitates English language comprehension through reading of numerous texts of various genres appropriate for the age and development level of each student Encourages conversational skills to initiate dialogues

# **Online English Teacher**

Talk915 ZTE January 26, 2017 – Present

Conduct assessments to analyze students' individual capabilities and limitations and further improves knowledgeability of the language

Provided feedback to students to make sure that they are aware of the areas that they need to work on Boosts vocabulary enhancement and interests

#### **Freelance Translator**

Effectiff Company & Mulitperovod May 2017 - September 2019 Russia and Belarus

Translated IT Commands in Russian to Tagalog

Proofread translations and identify correct punctuations, grammatical and translation errors
Translated client documents between English to Tagalog or vice versa
Provided linguistic skills to documents of various areas such as advertising with translations
that are accurate and reflect the style and manner of expression of the target languages
Reviewed and made sure that the grammar and the final version is correct
All translations were submitted earlier than the deadlines

#### **Freelance Translator**

Translation Services USA November 10 – Present New York, United States

Translated documents with English, Tagalog and Hiligaynon languages to English Made sure that the details and information are precise and accurate Finished the job within a brief time and submitted it immediately

# **Freelance Translator**

Notarized Translation Services March 6, 2023 – Present Canada

Translated a document from Hiligaynon and Karay-a to English Provided important details necessary for legal documentation Submitted the finished project upon completion (within 24 hours)

# **Eligibility**

Career Service Eligible (Professional) – Second Level Eligibility

Teaching English as a Second Language Certified (TESOL)

# Capabilities and Skills

### **Communication Skills**

Exceptional listener and communicator who effectively conveys information verbally and in writing.

# **Managing Multiple Priorities**

Flexible team player who thrives in environments requiring ability to effectively prioritize and juggle multiple concurrent project

### **Analytical/Research Skills**

Highly analytical thinking with demonstrated talent for identifying, scrutinizing, improving, and streamlining complex work processes.

### **Hard-working**

Throughout college, worked long hours in strenuous activities while attending school full time and maintaining excellent grades.

## **Computer Literacy**

Computer-literate performer with extensive software proficiency

#### **Affiliations**

#### 2009

# UI STAR (Official Student Publication of University of Iloilo) - Filipino Editor

Political Science Society – Sgt. At Arms Debate Society – First Year Representative

#### 2010

### UISTAR (Official Student Publication of University of Iloilo) – Feature Editor / Filipino Editor

University Student Republic – College of Arts and Sciences Representative Student Council Alliance of the Philippines - Member Political Science Society – Secretary

#### 2011

### UI STAR (Official Student Publication of University of Iloilo) - Feature Editor

University Student Republic – College of Arts and Sciences Governor Generation Peace Youth Network – Iloilo Representative Student Council Alliance of the Philippines – Media Officer Political Science Society – Ex- Officio

#### 2012

# UI STAR (Official Student Publication of University of Iloilo) – Feature Editor

Amnesty International Philippines – Human Rights Educator
Generation Peace Youth Network – Iloilo Representative
Student Council Alliance of the Philippines – Iloilo Coordinator
Family Planning Organization of the Philippines – Youth Core Member (Local)
Alliance of Young Nurses Leaders and Advocates - Member
Dakila Iloilo – Iloilo Coordinator; UI Coordinator
Student Democratic Alliance - Chairperson
Political Science Society – President

### 2013

Amnesty International Philippines – Human Rights Educator Family Planning Organization of the Philippines – Youth Core Member Dakila Iloilo – Iloilo Coordinator

### 2014

Amnesty International Philippines – Human Rights Educator Family Planning Organization of the Philippines – Youth Core Member Dakila Iloilo – Iloilo Member

### 2015

Amnesty International Philippines – Regional Coordinator Amnesty International Philippines – Youth Core Group Member (National) Family Planning Organization of the Philippines – Western Visayas President Family Planning Organization of the Philippines – Vice-President (National)

#### 2016

Amnesty International Philippines – Regional Coordinator Amnesty International Philippines – Youth Core Group Member (National) Family Planning Organization of the Philippines – Iloilo Member

#### 2017

Amnesty International Philippines – Iloilo Member

## Awards/ Honors

# Magna Cum Laude - AB Political Science

One of The Outstanding Students of Iloilo Awardee (TOSIA 2013)

**University Scholar** 

Consistent Dean's Lister

Constant winner in Literary Contests such as Extemporaneous and Declamation A member of the winning team for school publication garnering awards from 2010-2013 Was given by the university 7 awards:

Team Work

# Journalism

Professionalism

Community involvement

Integrity

Commitment

**TOSIA** Awardee

Often times Best Teacher Monthly Awardee (2017 – 2022)

# References

John Clark L. Hortillosa Senior IELTS/OET/OET/PTE Coach scoreH1GHEngish Proficiency Center 09194068391 Maulana Yodha Permana, MA Founder of Jiwa Russia Russian, Indonesian Professor Freelance Translator maulanyodhapermana@gmail.com Dr. Sonia Daquila Professor in Political Science University of San Agustin 09397321942