# JOEL VALLINKOSKI



SAP ERP knowledge Customer data analysis Data creation and collection

### LANGUAGE SKILLS

Finnish	Native
English	Excellent
Swedish	Basics

## WORK EXPERIENCE

### KONECRANES FINLAND OY PRODUCT ADMINISTRATOR, GLOBAL PARTS 9/2021 – current

Improving product data for Konecranes eCommerce, focusing on spare part items on a global level. Project lead on creating data standards for internal use. Creating and maintaining internal product info related matters. Improving internal processes regarding product data usage and visibility. Analyzing collected product data and validate it for global use in the Konecranes STOREs. Gathering internal user research data to enhance experience. Testing out different Google Analytical options and analyzing usage data, such as search values and keywords.

> KONECRANES FINLAND OY SALESMAN, PARTS FINLAND 3/2018 – 9/2021

Role in the Konecranes Nordic Spare Parts team, handling internal and external orders, quotations and claims. Creating and updating Excel-tools for sales purposes. Part of creating new protocol process for claims in SAP ERP. Creating guides for colleagues, such as SAP instructions and guides for daily use. Training new colleagues and summer interns. Collecting data and building customer databases for sales purposes. Problem solving and creating new solutions for internal sales tools.

### LYRECO FINLAND OY MARKETING ASSISTANT 10/2016 – 3/2018

Marketing team position included tasks handling product registry and researching for new products. Managing orders and handling sourcing and purchasing from suppliers. Key-user for a groupwide CRM-tool. Creating and updating product information and prices using SAP. Photographing products and using Photoshop to edit them for the Lyreco web shop. Google AdWords keyword management for Lyreco website.

# EDUCATION

### VOCATIONAL QUALIFICATION IN BUSINESS AND ADMINISTRATION

Helsinki Business College Vocational Qualification in Business and Administration Helsinki, Finland

#### FINNISH MATRICULATION EXAM

Graduated from Sveitsi's upper secondary school Hyvinkää, Finland

### **INTERESTS**

Hobbies include playing and coaching floorball. I am participating in licensed floorball coaching courses during this year. Expanding the image of a local floorball club via social media: Creating digital and social media content for Sport Club Hyvinkää on different platforms: advertisements for upcoming matches, banners, player and training videos. Focusing mostly on creating sports-related content for social media: Instagram, YouTube and Twitter.

### REFERENCES

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