

AWUKU FREDERICK ATSU

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PROFILE

A versatile, detail-oriented, and multilingual professional with a strong foundation in Medical Laboratory Science, project management, and emerging technologies such as AI and software development. **Native Ewe speaker**, fluent in **Ga**, **Twi**, and **English**, with proven experience in translation, cognitive debriefing, and culturally sensitive communication across health, tech, and public service sectors. Passionate about improving access and understanding through accurate and inclusive language delivery.

EDUCATION AND TRAINING

- BTech Medical Laboratory Science (Currently enrolled) |Accra Technical University
- Foundations of Project Management |Google
- AI Career Essentials |Google
- Fullstack Software Engineering |ALX Africa
- Prompt Engineering | Vanuatu Trade Commission and African Diaspora Central Bank
- Google Developer

EXPERIENCE

Clinical Translator & Linguistic Analyst

TransPerfect and Novalins (Freelance)

Feb 2024 – Present

- Delivered high-quality translations for medical questionnaires, patient instructions, and research content in **Ewe (native)**, **Ga**, and **Twi**.
- Participated in **cognitive debriefing** sessions and **linguistic validation** for clinical trials and healthcare studies.
- Reviewed and corrected translations with back-translation and cultural adaptation protocols for international clients.

- Collaborated with project managers and linguistic teams to meet ISO quality standards.

Sales Representative & Cash Collector

Commercial Bank Ghana

Aug 2024 – December 2024

- Facilitated multilingual communication with clients across Ghana to drive financial inclusion.

Internship as a medical laboratory scientist

Volta River Authority Hospital, Ghana

Mampong Centre For Plant Medicine and Research

- Communicated lab procedures to patients in **local languages**, increasing patient comprehension and cooperation.

Customer Support Worker (Remote)

HanyPay Ghana Ltd

Present

- Resolved fintech-related queries and supported users in Ga, Twi, Ewe, and English.
- Collaborated with the product team to identify language-specific user pain points, leading to localized support materials and improved user satisfaction.

SKILLS

- Clinical Translation & Linguistic Validation
- Cognitive Debriefing & Cultural Adaptation
- Customer Support, Research Communication
- Project Management, Team Coordination
- AI, Prompt Engineering, Software Dev