

DAVID POWELL

customer service professional

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EDUCATION

FLORIDA INTERNATIONAL UNIVERSITY

Bachelor of Arts in Asian Studies
August 2015

RITSUMEIKAN UNIVERSITY

Summer Intensive Language Program
June 2015

MIAMI DADE COLLEGE

Associate of Arts in General Foreign Languages
April 2012

PROFILE

Versatile foreign language expert with a passion for international cultures. 4+ years of experience teaching English to non-native speakers and translating complex Asian languages. Strong communicator, with mastery of language acquisition techniques and cultural immersion principles. Successfully achieved native fluency in Japanese, Mandarin Chinese, and Korean, and is fully conversant in 6 European romance languages.

OBJECTIVE

To attain a position teaching English as a second language to international students utilizing innovative learning techniques.

LANGUAGES SPOKEN

Native fluency in Japanese, Mandarin Chinese, and Korean

- Passed the Japanese Language Proficiency & HSK Chinese Language Proficiency Tests
- Ability to recognize 5,000+ Kanji, Hanzi, and Hangul symbols

Conversant in Spanish, German, Dutch, Portuguese, Italian + more

CERTIFICATIONS

- Florida Department of Children and Families 45 Hour Teaching Certificate (Pre-K Education Certified)
- CPR and First Aid Certified

TECHNICAL PROFICIENCIES

Microsoft Office Suite | Skype | Aegisub Advanced Subtitle Editor | Proficient in coding languages such as C++ & MAYA

HONORS AND AWARDS

- The Gilman Study Abroad Scholarship Foundation Award
- Tortuga Backpack Scholarship
- Asperger's Scholarship for Study Abroad
- 2015 Best Japanese Speech at F.I.U.

VOLUNTEER EFFORTS

- Student Involvement:
 - ISSEC International Student Mentor
 - Project Panther LIFE Volunteer
 - Member, Japan Club
 - Member, Asian Student Union
 - Volunteer ESL Teacher, American Library Association

PROFESSIONAL EXPERIENCE

VIPKID

Independent Educator | August 2017 – Present
Miami, FL

- Teach an English education curriculum to Chinese students between ages 6-12 on the leading Chinese online education platform
- Utilize innovative classroom activities and games to facilitate comprehension of basic English vocabulary and grammar

ALORICA

Customer Service Representative | October 2016 – April 2017
Miami, FL

- Provided superior customer service to AT&T and DirectTV customers, assisting them with troubleshooting and technical inquiries regarding key sports networks
- Answered 10+ telephone calls per hour, and provided customers with detailed information about product offerings

BABBLETYPE

Freelance Translator | June 2016 – August 2017
Miami, FL

- Viewed foreign TV programs and movies on behalf of clients, and efficiently provided accurate subtitles in both Japanese and Mandarin Chinese that aligned with on-screen dialogue

FOCUS INTERPRETING, INC.

Freelance Translator | January 2016 – June 2016
Miami, FL

- Translated an average of 3 pages per week into both Japanese and Mandarin Chinese, across various focus areas including medical terminology and history
- Interpreted 8+ live phone calls per hour from English into colloquial Japanese and Mandarin Chinese

AMAZON

Warehouse Associate | November 2014 – May 2015
Miami, FL

- Streamlined logistics at Amazon's first distribution center in South Florida, and optimized packing operations
- Recognized as the top associate for an entire month – efficiently picking and wrapping 150+ packages every three hours