**P.Chandramouli**

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Seeking to continue my professionalism, where my dedication, expertise and talent will definitely bring the organization a sharper edge within the industry. Aspire for a challenging role to contribute to the company's growth, in turn ensuring personal growth

* A seasoned **Quality** professional offering **6.8** years of experience in **E-learning** Industry
* Having **3.3** years of expertise in Content Analysis, Proof Reading, and Content Editing.
* Good analytical and problem solving skills dedicated to maintaining high quality standards, planning and managing QC Process from inception to completion
* Ability to build new territories and expand opportunities towards the achievement of stated targets, to lead, motivate and provide effective guidance to a team of professional and support staff
* Highly articulate, demonstrating excellent relationship building, presentation, communication and interpersonal skills across all levels including management and employees
* Solid professional standards; excellent track record of dependability; maintain focus on achieving results while formulating and implementing solutions to meet diversity of needs
* Ability to work effectively and gain credibility and respect of others; lead and persuade others, positively influencing the outcome of team efforts

**CORE STRENGTHS**

* Quality Assurance
* Quality Assurance for E-learning courses
* Website Testing (Functionality & Content)
* Content QC for E-learning courses
* Project Reporting
* Documentation
* Proactive & Industrious

**PROFESSIONAL EXPERIENCE**

**Sr. Executive-QA,** iNurture Education Solutions Pvt Ltd, Bangalore (Nov’2016 till date)

**Key Deliverables:**

* Ensured delivery of projects within time frames and strict adherence to quality standards
* Actively involved in Regression Testing and User Acceptance Testing
* Key role in identifying and recommending processes / procedures and workflow improvements and support the team in achieving customer satisfaction targets
* Checking the LMS and suggesting the IT team with ideas to improve the UI and performance of LMS
* Instrumental in creating a quality culture focusing on comprehending customers’ needs and proposing new actions to improve productivity

**Projects Handled:**

* **iNurture Pro(LMS) –** Tested the LMS UI, its functionality and services.
* **IT Courses** - Worked on various IT courses pertaining to different state and national level university syllabus eg: Interactive web development, Web Technology Fundamentals etc…
* **Non-IT Courses -** Worked on various Non-IT courses pertaining to different state and national level university syllabus eg: Fundamentals of Foreign Trade, Human Resource Management etc…

**Quality Analyst,** Educomp Learning Pvt Ltd, Bangalore (Feb’2014 – Nov’2016)

**Key Deliverables:**

* Ensured delivery of projects within time frames and strict adherence to quality standards
* Actively involved in Regression Testing and User Acceptance Testing
* Key role in identifying and recommending processes / procedures and workflow improvements and support the team in achieving customer satisfaction targets
* Instrumental in creating a quality culture focusing on comprehending customers’ needs and proposing new actions to improve productivity

**Projects Handled:**

* **Edusmart - Texas** - Worked on Math and Science products pertaining to Texas Board syllabus for Grades 1 to 8
* **Edusmart - Florida** - Worked on Math and Science products pertaining to Florida Board syllabus for Grades 1 to 8
* **Edusmart – Texas\_Spanish -** Worked on Math and Science products pertaining to Texas Board syllabus for Grades 1 to 8

**Quality Analyst,** Dexler Information Solutions Pvt Ltd, Bangalore (May’2011 - Feb’2014)

**Key Deliverables:**

* Accountable for reviewing all deliverables submitted by the team for errors and ensuring adherence to standards specified by the client
* Prepare and review test cases.
* Execution of test cases.
* Regression, Functional, GUI Testing.
* Report bugs to test lead.
* Key role in creating process and standards documentation and recommending changes / modifications to meet client requirements
* Responsible for retrieving, reviewing and analyzing quality data along with identifying barriers and root causes for issues / performance gaps
* Key role in identifying and recommending processes / procedures and workflow improvements and support the team in achieving customer satisfaction targets
* Instrumental in creating a quality culture focusing on comprehending customers’ needs and proposing new actions to improve productivity
* Responsible for analyzing root causes for dissatisfaction and design solutions to address the same by ensuring actions are completed on time
* Key role in recommending solutions addressing / exceeding customers’ requirements and expectations

**Projects Handled:**

* **SAP** - Worked on various SAP certification courses for both SAP India and globally along with translating them to different Asian & European languages

**Junior Content Executive**, Manipal K-12 Education Pvt Ltd (Formerly Edurite Technologies) (Jan’08 - Apr’11)

**Key Deliverables:**

* Ensured delivery of projects within time frames and strict adherence to quality standards
* Actively involved in Regression Testing and User Acceptance Testing
* Developing application specific test scripts for technical deployments and transformational impacts
* Mapping of Animations, Link Testing and Content QC(Assuring the quality of the Content)
* Changes and adapting them to accommodate those changes.
* Working through tight deadlines.
* Working effectively in a team environment as well as individually.

**Projects Handled:**

1. **Score More**

Involved: Mapping of animations to ICSE Board, CBSE Board and various state boards(AP, KA State Boards etc...).

1. **Digitally**

Involved: Content QC (Assuring quality of the content) and creating error report using MS-Excel.

1. **Edurite Tutorials**

Involved: Creation of Graphics using Flash(Image Drawing), Power Point Presentation, Link Testing(Checking the links of Edurite Tutorial Site), Creation and formation of PPTs, Creating error reports using Excel and Online Content QC by viewing xml files with Object Viewer tool(through which we can view xml files).

1. **Engineering Project**

Involved: Content QC (for Grammatical and Spelling Mistakes), Content Modification, XML Conversion through Word to HTML tool, XML file Editing, XML file QC, Alignment and making Review report in MS-Excel.

1. **Integrated Curriculum**

Involved: Content QC (for Grammatical and Spelling Mistakes), Content Modification, XML Conversion through Word to HTML tool, XML file Editing, XML file QC, Alignment and making Review report in MS-Excel.

**EDUCATIONAL QUALIFICATION**

* Completed Bachelor’s of Technology in Electrical & Electronics Engg. From JNT University with an aggregate of 69.06%.
* Completed Intermediate from Sai Jyothi Jr college with an aggregate of 88.1%
* Completed S.S.C from Z.P High School with an aggregate of 82.8%

**CERTIFICATION**

* Diploma in Software Testing from the Infics Solutions, Bangalore

**PERSONAL DOSSIER**

**Date of Birth**: 18th July, 1986

**Linguistic Proficiency:**  English, Telugu, Tamil, Kannada

**Interests:** Music, Books

**Preferred Location:** Bangalore

The accompanying resume can give you an idea of potential for making the worthwhile contribution to

Your company. I believe it may be mutually beneficial for us to meet. I look forward hearing from you.

Place: Bangalore Thanks & Regards

Date: Chandramouli.P