

Ziad Abbas

Translator - IT Manager

Knowledgeable and experienced translator able to work in multiple environments. Fluent in multiple languages with knowledge of cultural and regional variations.



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WORK EXPERIENCE

Professional Translator English / Arabic Freelance

05/2013 – 2019

Achievements/Tasks

- Translate Documents
- Proofreading
- Localization

AI Translation Trainer Votek AI

07/2017 – 07/2018

Dubai

Achievements/Tasks

- -Enhance AI translation learning process.
- -Translate customer queries and requests into actionable outcomes.
- Human Full Post-Edit.

Online Chat Representative Magna Media

02/2015 – 06/2017

Dubai

Achievements/Tasks

- -Receive and Promptly Respond to Customer Queries
- -Identify Possible Website Errors
- -Document Issues and Resolutions

IT Department Manager Tishreen University,

01/2014 – 09/2019

Lattakia, Syria

Achievements/Tasks

- Dealing with multiple networking systems
- Build a student information system database
- Analyze statistical information

EDUCATION

English Literature Tishreen University

2008 – 2013

Lattakia, Syria

Courses

- Poetry - Fiction - Drama
Linguistics

SKILLS

Innovation and creativity

Adaptability

Digital perspective

User focus

Leadership

CERTIFICATES

-The Translator of the 21st Century

provides translation experts with in-depth insights on how to penetrate the translation market by tapping on the most sought-after competencies of our modern times combining practice with theory.

-Google IT Support professional Certificate Specialization

Google official IT Support Certificate

-International Leadership and Organizational Behavior

online course on Coursera

-Fundamentals of Digital Marketing

Google Official certificate

-Human Rights for Open Societies

Online course from Utrecht University

-Introduction to Public Speaking

Online course from University of Washington

-Conflict Resolution Skills

Online course from University of California Irvine

LANGUAGES

Arabic

Native or Bilingual Proficiency

English

Native or Bilingual Proficiency

French

Limited Working Proficiency

German

Limited Working Proficiency

INTERESTS

Travelling

Video Games

Artificial Intelligence

Team Sports