Hisham A. Fouad
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Previous studies and interests:

- **Advanced writing skills (**Translation, Articles ,Letters…etc**).**
- **Blogging and participating in different forums and online activities**(5 years experience**)**
- **Human Development & Training certification.**
- **Wide knowledge of world history , politics and foreign affairs.**
- **Excel and Word experience.**
- **Networks& IT support professional.**
- **Automatic Control training.**

Language Skills:

Arabic: Fluent
English: Excellent

Education:
Faculty: The Higher Institute For Computer Sciences & Information System.
Major: Computer Science.

Professional Qualifications:

1- Current job: (Technical Support Engineer – Tier 1)

Field: Networks.
Location: Networks Solutions Company which provides internet services.
Job description: Monitoring the system to maintain its' stability and receiving calls
from clients or from our resident engineers about any technical problems at the site
to solve them ASAP or to escalate them to tier 2.

2- previous job: (Instructor)

Field: Automations.
Location: Engineering Training Center.
Job description: Training and teaching automatic control principles with (**PLC**) –
Programmable Logic Controllers- to undergraduate engineering students supported by
ABB software and hardware tools to make a student able to identify , check , solve and
create a full control design both logically and electrically .

2-Internship: One month internship as a (Java Developer) at a mobile software application
company.

Personal Objectives:

1- Working and learning different skills in different fields in a challenging environment.
2- Establishing a good base of knowledge and experience at work.
3- Gaining trust of my clients, colleagues and employers.

Current postgraduate studies:

- Currently attending diploma at **The Faculty of Economics and Politics Science** for postgraduate study degree as a hobby.