



# Hisham Yassin

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Giza, Cairo 12616

## Summary

Talented Interpreter with advanced conversational abilities in [English] and [Arabic]. Maintain emotion, style and content of speaker's words in translations and familiar with deeper cultural context behind phrases.

## Skills

Able to manage emotions.  
Organized.  
Caring and empathetic.  
Great interpersonal and communication skills.

## Education and Training

89 %

Orman Experimental Secondary  
Language School

الادبي

Literary Department 07/2008

Fair

Faculty Of Law Cairo  
University

Oula

Legal Affairs 10/2016

## Experience

### Unionaire Group Company

*Dispatcher | Second 6th Qf October, Giza Governorate 02/2017 to 10/2017*

Co- Operation With The Team In The Firm In Order to Maintain the Work Efficiency and the Quality Of it, Solve The Problems Of the Customers Within My Mean Dispatcher Rule, which is Send The Engineers to them and Call Them to specify the date which will be proper for both to solve the problems .

Attending Periodically Meetings To discuss new problems and insure the work-flow runs in a good way .

Hear instructions and implement them in the Meetings .

Introduce the opinion to my team and try to find new technical ways to help work much better .

Evaluated emergency situations and started appropriate nursing interventions .

### National Bank Of Egypt - Head Office

*Outdoor Sales Man | Boulaq Num.5, Cairo Governorate 06/2018 to 07/2018*

Sell credit cards and loans to Officers in the Different Firms.

Contacted existing and new customers to discover their needs and to explain how certain products could be useful to them.

Greeted customers and offered them assistance where possible .

Increased sales by [number] % through the development and implementation of strategic plans .

Informed customers about current promotions and sales, encouraging them to take advantage.