# Resume

I'm a freelance linguist with 8+ years of experience in the localization industry.

During my time of work, I have also been exposed to a team lead position in many projects to monitor progress, ensure goal attainment, and nurture good relationships across the team(s) as well as externally.

Beside the linguistic services that I can provide, I would love to offer my knowledge and skills from working as a team lead to support growth and development.

## **P** Contact information

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## Work experience

## **Project Manager (Remote, Contract)**

wikiHow Vietnamese, Hanoi, Vietnam – (Jun 2016 - Jan 2023)

- Recruited qualified translators and editors to join the team via tests/online interviews.
- Managed a team of 10 linguists, assigned and monitored projects to ensure progress.
- Reviewed and monitored translation quality, and reported to senior managers as needed.
- Nurtured and developed relationships with and within the team remotely.
- · Managed the site's content and community.
- Provided necessary guidelines and support to the team.

#### **Language Specialist (Remote, Contract)**

WeLocalize, Hanoi, Vietnam – (since Jan 2021)

- Participated in online meetings to brainstorm and carry out plans.
- Created guidelines/style guide for client's linguistic projects.
- · Produced glossaries.
- Collaborated and prepared training decks for Vietnamese team.
- Performed translation QC/QA and provided feedback.
- Provided linguistic support and wrote weekly brief.
- Worked as back-up reviewer.

#### **Translator/Editor (Remote, Freelance)**

GTE Localize, Hanoi, Vietnam – (Oct 2018 - Present)

- Translated different documents, including literary, technical, scientific, legal, research, educational, and commercial materials.
- Followed industry quality standards and client's instruction.
- Used highly specialized translation software to encourage efficiency and consistency.
- Collaborated with subject matter experts and other colleagues to understand technical texts.
- Followed up to ensure understanding and satisfaction.

## **Audiovisual Translator/Editor (Remote, Freelance)**

GoLocalise (UK) | Zoo Digital (US) | Pixelogic Media (US) | Qnet Entertainment (VN) – (Jun 2015 - Present)

- Translate video scripts/subtitles for multiple channels/video streaming platforms
- Perform QA/QC
- Collaborate with voice artists, technicians and project coordinators.

#### **Content Translator/Editor (Remote, Contract)**

Bright Side - TheSoul Publishing, Hanoi, Vietnam – (Mar 2019 - Mar 2020)

- Maintained relationships with and within the team via multiple communication platforms.
- Assisted HO in recruiting qualified translators, editors and voice-over artists for the team.

- Brainstormed on localizing channels' brandnames.
- · Translated and edited video scripts.
- Reviewed final video content before publishing.
- Provide linguistic services and support.

#### **Content Creator (Remote, Contract)**

Lostbird, Hanoi, Vietnam – (Jan 2019 - Jul 2019)

- · Researched industry-related topics.
- Prepared well-structured drafts using digital word processing and publishing platforms.
- Edited and proofread written pieces before publication.
- Identified readers' needs and recommend new topics.
- · Illustrated articles.



## Notion, Slack, Microsoft Teams, ClickUp, Google Products



I enjoy using productivity applications, and find them very helpful when it comes to management work.

# Teamwork, Communication, Time Management, Knowledge of the industry $\uparrow \uparrow \uparrow \uparrow \uparrow \uparrow$

Being a remote worker for so long, I have acquired the ability to manage myself well, along with skills in effective communication and collaboration.

## CAT Tools / Subtitling softwares \*\*\*\*\*\*

I've been using CAT Tools and subtitling softwares for as many years as being a freelance linguist.



#### Vietnamese

Native speaker

## **English**

Proficient speaker



# **P** Education

## **Bachelor's Degree - Business English**

2004 - 2008

#### **Non-violent Communication - Short Course**

May 2020

## **Art of Hosting Training - AoH Asia Learning Village**

March 2021