

Nguyen Tran Ngoc Ngan



Contact information

Date of birth June 13th
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Personal profile

Have approximately 3 years in tutoring English and 3 year-experienced working in quality management and production planning for a Japanese organization. Experienced in human interactions, teamwork and working with individuals. Fluent in academic English (IELTS overall score: 7.0), specialized English in Food Technology and know some basic Japanese.

Objective

To work in a challenging and energetic environment; utilize my problem-solving skills, valuable experiences in quality control and management and data analysis to make a contribution to the growth and solid success of the company.

Certifications

Sep. 2017

IELTS (Listening: 7.5 Reading: 7.0; Writing: 6.5; Speaking: 6.5)

Skills

Mentoring

Education

Oct 2009 - April 2014

Nong lam University

B.Eng. in Food Technology (Advanced Program) - Cooperated with the University of California, Davis (U.S.A)

GPA: 3.48/4 - the whole program was instructed in English

July 2013 - Sep. 2013

Kasetsart University

Major: Food Microbiology

Exchange program for undergraduate thesis

Work experiences

Oct. 2018 - Present

Netflix

Freelance translator

Translate and edit English- Vietnamese

Conduct quality control test

Oct. 2016 - Present

N/A

Private tutor

Teach English to a group of 4 people

Prepare lesson plans and conduct lessons with creative ways and fast-responsive methods

Aug. 2018 - Present

Arrive Technologies Vietnam

Data Trainer

- Created datasets and syntaxes and evaluated sentiments to train AI application.

- Created test-cases, tested and made test reports to group leader.

- Classified small-talk keyword groups and categories.

- Developed lists of auto-reply and pre-load Q&A to all business categories.

Jan. 2014 - Oct. 2016

Teamwork & individual working




Punctuation



Human managing



Problem solving



Data analysis



Office



Ajinomoto Viet Nam Co., Ltd.

Quality Management Senior Staff

- Executed quality controlling systems ISO9001, Food Defense, GMP, HACCP, 5S.
- Coordinated packaging material group and final product warehouse group.
- Planned production schedule.
- Implemented internal audit and handled non-conformity reports.
- Investigated root causes of quality troubles in the production line.

Activities

May 3rd - May 8th 2017

Global Young Leaders Peace Camp 2017 (Sri Lanka)

Participant

- Collaborated in team project on religion and peace
- Helped local people in preparation for Vesak

Ajinomoto Cooking Contest 2015

Team member

- Won 2nd award