Monty Panda

Associate Software Engineer

Professional software engineer and developer with three years of experience in middleware management.

Involved in middleware service development, testing and round the clock support.

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**SKILLS**

Programming Code optimization Research & Strategy Public Speaking

Debugging Service development Teamwork Emotional Intelligence

Automation Testing Decision making Multitasking

**WORK EXPERIENCE**

**Software Engineer**

**Tech Mahindra Ltd.**

**Client: Graphic Packaging International**

**Technology: webMethods**

09/18 – present Vizag

* Assisted team in successfully setting up the entire transaction and monitoring environment for processing of webMethods middleware documents and RAFT sets, satisfying the file transfer protocols and business demands all the while.
* Reviewed constantly the customer feedback and then implemented suggestions to optimize the manual efforts.
* Provided round the clock support for monitoring the service flows and transaction processing besides debugging in case of errors.

**Software Engineer**

**Tech Mahindra Ltd.**

**Client: General Electric**

**Technology: webMethods**

11/16 – 09/18 Vizag

* Developed webMethods flow services in Eclipse IDE following guidelines.
* Deployed newly developed services or modified services from test environment to Production.
* Responsibly handled server outages in case of scheduled/unscheduled maintenance activities.
* Collaborated with third party teams like database managers to resolve connection issues and high level application blackouts.
* Assigned and handled hundreds of service tickets routed to our team, successfully resolving each single one of them within the SLA.
* Analyzed and submitted RCAs for persistent errors and tickets routed from other teams.
* Automated and scheduled services to notify the team through a mail, in case of any erroneous server logs or adapter connections.
* Optimized Java code for few existing services.
* Installed security patches and other updates to Integration Servers using Putty application.
* Raised Change tickets in case of any modifications to existing Production code; worked on incoming ones as well.
* Handled CAB calls and alternate-day status update calls where we had to provide the status of each ticket to our delivery head.

**Jr.Software Engineer**

**Tech Mahindra Ltd.**

**Client: National Australian Bank**

**Technology: TIBCO**

10/15 – 11/16 Hyderabad

* Worked alongside team lead in maintaining few applications of our client.
* Supported in monitoring activities and scheduling automated services to minimize the fatality in case of any server level issues, time being of the essence.
* Handled daily status calls with our manager and team lead joining from onsite.
* Gave couple of pointers to a few team members on handling communication mails from client.

**ELITE Trainee**

**Tech Mahindra Ltd.**

**Technology: Core & Advanced Java**

07/15 – 09/15 Hyderabad

* Trained in SQL, HTML, CSS, Core and Advanced Java, Java Script, Spring and Hibernate applications using Eclipse IDE.
* Besides the above, I was also instructed telephone and grooming etiquette, business manners, communication skills etc.

**EDUCATION**

**Bachelor’s Degree in Computers, Electronics and Mathematics**.

Andhra University

2012-15

**LANGUAGES**

* English - Full professional proficiency
* Hindi - Minimum Professional Proficiency
* Telugu - Minimum Professional Proficiency
* French - Elementary Proficiency

**INTERESTS**

Writing Volunteering Public Speaking

Translation Puzzles Research & Study

Chess Cooking Detective Thrillers

**ACHIEVEMENTS**

* Rewarded PAT ON BACK from Delivery Head at the closure of our project agreement for my skills and services rendered.
* Appreciated by Client himself for dedication shown toward resolving a Priority-1 issue within the shortest time.
* Chosen by the communication skills trainer to validate an online English assessment application.
* Ranked among the top 300 qualifiers in AP ICET entrance test for MBA.
* Was elected batch representative of a 52 member training team for a period of 4 months.
* Stood among the top 9 percentile students in a nationwide test conducted by NIIT on Mathematics, Computers, Logical Reasoning and Aptitude.
* Participated and honored with an opportunity to meet M.S.Swaminathan at the National Science fair in 2010.

**CERTIFIED SKILLS**

* **Core and Advanced Java:** Attended a course for the same in the final year of my graduation from a renowned computer institute, qualified the final assessment, hence making myself certified.
* **SQL:** Approved by the university I graduated from, as part of my semester curriculum. Also, received a training certificate at the end of my ELITE Training program in Tech Mahindra.

**UNCERTIFIED SKILLS**

* **Big Data Analyst:** Took a course in Big Data, its’ management and analytics using open source Hadoop and languages Pig and Hive. However, could not attempt online assessment from IBM to certify further.
* **Medical Transcriptionist:** Joined a course in medical transcription out of my interest, but had to cut off within a few weeks owing to a call letter from Tech Mahindra requesting to join immediately.
* **French Speaker/Instructor:** Completed course but haven’t received certificate from instructor.
* **Translator:** Experienced in consecutive and simultaneous translation of public talks and broadcasting sessions of Jehovah’s Witnesses.

**INTERESTED AREAS OF WORK**

* **Software:** With a modest experience, a job in the IT sector is what I’d look for in the first place.
* **Human Resource Management:** The only reason standing between me and this job is the certification. Otherwise, I’m absolutely confident that I would be most eligible to work in this stream.
* **Customer Relations:** As you might have noticed by now, I’m flexible, good at communication and writing. I can be diplomatic and negotiable if my platform requires me to. It would be safe to say that given such a responsibility, I would perform well.
* **Language trainer:** Coming from a family of three generation teachers, of which two are highly qualified in language training skills, this job could easily be my cup of tea.
* **Translation/Interpretation:** Experienced for many years now, translation has become a part of my daily life, with the right words just flowing in as needed.

**WHY ME?**

I take initiative in doing things.

I have a healthy and active lifestyle which keeps me mentally fit and strong.

I rely my decisions on Bible principles; so I’m morally clean and honest.

I learn things, perhaps not quick enough but soon enough.

If you’re reading this, it means that I love the job you’re offering.

Signing off

Monty Panda.