



JENNIFER DUERSCH

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EDUCATION

2008 - Criminology and
Criminal Justice:
Concentration in Psychology
Degree – Carleton University
Ottawa, ON, Canada

2005 - High School Diploma –
Guysborough Academy
Guysborough, N.S., Canada

LANGUAGES

German - **Fluent**
English - **Fluent**
French - **Beginner**

EMPLOYMENT

- ~ **Multilingual Support Specialist**
October 2021 – Present: Shopify (remote, QC)
- ~ **International Client Care Specialist**
September 2019- October 2021: Global Excel Management (remote, QC)
- ~ **International Account Manager**
January 2018- September 2019: Global Excel Management (remote, QC)
- ~ **International Customer Service Representative**
June 2011- December 2017: Global Excel Management (remote, QC)
- ~ **Emergency Communications Officer (ECO)**
April 2010- July 2010: City of Calgary; Public Safety Communications (PSC),
- ~ **Facility Fitness Attendant**
August 2009- March 2010: City of Ottawa; Kanata Leisure Centre,
- ~ **Specialist, Advanced Sport Instructor**
September 2008- March 2010: City of Ottawa; Kanata Leisure Centre,
- ~ **Events Hostess & Coordinator for Ottawa, ON area**
July 2008- April 2010: Fastlife
- ~ **Service Representative & Birthday Party Hostess**
October 2006- March 2010: City of Ottawa; Kanata Leisure Centre,
- ~ **Special Events Coordinator / Day Camp Supervisor/ Coordinator**
Summer 2006 & 2007: Guysborough Municipality (N.S.)

EXTRA ACTIVITIES & VOLUNTEER WORK

Private:

Ongoing 'Animal in need' foster.

Maternity Leave- 2016- 2017 & again in 2021

Sailboat Relocation- Spring 2011 & 2015 (40ft Cat.)

House Renovation Project- 2014- 2015 & 2020- 2021

We Day – International We Day Ottawa

+ April 2013

SPA- Des Catons

+ November 2012- 2013; Foster Parent

Humane Society Ottawa

+ December 2006 - April 2010; Volunteer at the Ottawa Humane society.

- Dog Walker
- Humane Education Visits; Teaching young children as part of the animal awareness education.
- Special Events: Bunny Snaps; Wiggle Waggle Walkathon

LICENSED

2010 – PADI – International Scuba Diving License; Advanced Open Water Diver

2008 – PADI – International Scuba Diving License; Open Water Diver

2004 – Class 5 Drivers License. Currently Quebec registered.

2003 – Lifesaving Society: Pleasure Craft Operator

ACHIEVEMENTS & TRAINING

- + 2014 ~ MSOPA Foundation of Acting
- + 2010 ~ Emergency Communications Officer Training
- + 2009 ~ Accessibility Training
- + 2009 ~ O.A.C.P. - Applicant Testing Services Inc.
- + 2008 ~ Workplace Hazardous Materials Information System (WHMIS)
- + 2006 ~ High Five Principles of Healthy Child Development
- + 2002 ~ Published article on “Media” in the Herald.
- + 2002 ~ Published Pen drawing of “Sun” in the 2002 “Kimberlins” edition.



REFERENCES

* Available upon request.