

JYOTHISS NARAYANAN

+91 8129323868

jyothissnarayanan@gmail.com

CAREER OBJECTIVE

Seeking a challenging and responsible position where, I can effectively contribute my skills as a software professional, To accelerate productivity, Innovations and discovery.

CORESKILLS

- * Microsoft Office, Excel
- * HTML
- * C, C++
- * PHP
- * Software Testing
- * Content Moderation

EXPERIENCE

Customer Coordinator

SYMMETRIX COMPUTER SYSTEMS PVT.LTD(03-12-2018 - 06/12/2019)

- Email chat process to connect with field engineers and other clients.
- Handling outbound calls for feedback process.
- Assigning cases to engineers to visit the site on time.
- Target code upgrade done for better service experience.
- Done SBI project to collect and maintain service customer acceptance form for proper desktop installation.

System Analyst

FOIWE INFO GLOBAL SOLUTIONS(13-03-2020 - 06-04-2022)

- Content moderation process monitoring and screening of user generated contents based on platform's rules and guide lines.
- Focus to removes spam,offensive,unsuitable content of any user-readable format.
- Worked for snack video social media platform for users to get secure online experience.

Software engineer intern

CODILAR TECHNOLOGIES PVT LTD.(Php laravel framework)

- Understanding the fully synchronized behavior of php.
 - Understanding MVC design pattern.
 - Knowledge of object oriented php programming.
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STRENGTHS

- Good communication skills and interpersonal skills.
 - Dedicated and committed with a strong sense of responsibility.
 - Ability to work well in a team.
 - Am a very enthusiastic and optimistic person.
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EDUCATION

Diploma in computer engineering

NTTF

Higher Secondary Education

GVHSS, Kadirur

Secondary Education

BEMP HSS, Thalassery

PROJECT

- **Name** : Canteen and security gate automation system
- **Description** : The project was carried out mainly for the security concerns of canteen and security gate. The purpose of this project was to make the system completely automated.

EXTRA CURRICULAR ACTIVITIES

- Listening songs
- Reading
- Drawing