# Duong, Que Nhu

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Date of Birth: 14 Oct 1982 Gender: Female

#### **Education**

2010 - present DBA, Marketing (Candidate), University of Western Sydney, Australia

Concentration: marketing, tourism, destination image

Thesis: 'Developing a model for antecedents and consequences of destination

image – a case of Vietnam as a tourist destination'

Expected date of graduation March 2013

2005 – 2007 MSc., Economics, University of the Philippines Los Banos, the Philippines

Thesis: 'Evaluating economic impacts of tourism in the Philippines economy

using a CGE model'

2000 – 2004 BSc., Economics, Cantho University, Vietnam

Major: Foreign Trade (International Economics)

GPA: 9.52

Graduation rank: Excellent

Thesis: 'Evaluation satisfaction level of international tourists to Cantho City and some proposed solutions to attract international tourists to Cantho City'

## **Teaching Experience**

2012 Visiting Lecturer, Mekong University

English for Banking and Finance, Import and Export

2011 – present Visiting Lecturer, FPT University

(Part-time)

Courses: Introduction to Management, Negotiation and Conflict Solving Skills,

Software Entrepreneurship, Organizational Behavior

#### 2011 – present Visiting Lecturer, University of Greenwich

(Part-time)

Courses: Dissertation

### 2004 – present Lecturer, School of Economics and Business Administration

Cantho University, Vietnam

Courses: Macroeconomics, Public Economics, Mathematical Economics,

**Tourism Economics** 

## **Social Working Experience**

### 2004 Green Summer, Long My, Hau Giang, Vietnam

Teaching country-side children, helping poor people in Hau Giang province

## Volunteer (Part-time), 'White clothes to go to school projects', Unilever

Group, Vietnam

Going to every residential houses in Cantho City to introduce about the project and to collect white clothes to help poor students in the countryside could have enough clothes to go to school.

# 2000-2004 Social Activities, School of Economics and Business Administration

(SEBA), Cantho University, Vietnam

Organizing many social activities for SEBA's students to participate such as Moon Festival for Orphans and disability children in Cantho in School of Economics, organizing recreation activities for students, organizing job fair in Cantho University.

## **Managerial Experience**

2001-2003	<b>Executive Committee Member, Youth Union in SEBA, Cantho University</b>
2003-2004	Vice Secretary, Youth Union in SEBA, Cantho University
2004-2005	Secretary, Youth Union in SEBA, Cantho University
2005-2007	Secretary, International Student Association at University of the Philippines Los Banos
2007-2009	Executive Committee Member, Youth Union in Cantho University

Research Experience	Research	h Exp	erience
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2011 Research Assistant, School of Marketing, University of Western Sydney

(Part-time, casual) Searching relevant articles and input into database.

2010- 2012 Researcher, "Solutions to Develop Craft Villages associated with Tourism

in Bac Lieu Province", Research funded by Department of Science and Technology in Bac Lieu Province (Principal researcher: Mai Van Nam, Ph.D).

2010 Research Assistant, Australian Centre for Agriculture Health and Safety,

**University of Sydney** 

(Part-time, casual) Conducting face to face survey at Hawkesbury

2009-2011 Researcher, "Strategic Development Plan for Small and Medium

**Enterprises in Dong Thap Province** "Research funded by Department of Science and Technology in Dong Thap Province (Principal researcher, Mai

Van Nam, Ph.D)

2007 "Evaluating Impacts of Tourism on Philippines Economy Using a CGE

Model". Master Thesis. University of the Philippines Los Banos.

2004 "Analyzing Tourists Demand and Proposing Solutions to Attract Tourists

to Cantho City". Undergraduate Thesis. Cantho University.

## **Other Working Experience**

2010- 2011 Math tutor (part-time), Australia

2010 - 2011 Mystery customer (part-time), Service Checker International, Australia.

2009 Interpreter, ILO and VCCI

(Part-time, casual) Translating from English to Vietnamese for Social Marketing Project in Mekong Delta.

2001 – 2004 Tour guide (Part-time), Cantho Tourism Company, Vietnam

Guiding Japanese tourists for their travel to Cantho City.

2001 – 2004 Interviewer (Part-time), Research projects in Cantho University, Vietnam

Interviewing Vietnamese farmers in relation to their experience, productivity, their perception of agricultural policies and other issues in some research projects that were organised by School of Economics and Business Administration, Cantho University.

**Event supervisor (Part-time), War-Craft World Game Tour** 

2003 Sales supervisor (Part-time), Tide brand, Procter and Gamble Group,

Vietnam

Managing 7 sales persons to make sure that they effectively visit customer houses, successfully demonstrate to the customer features of Tide (a washing-poswder brand of P&G group), and sell samples of the new product.

## **Short Training**

June 2012 Attending refresher course on "Gender Issues in Value Chain" held in

Kumasi, Ghana, organized by Centre for Development Innovation,

Wageningen University, the Netherlands.

May 2011- Attending courses regarding research skills and methods development such

May 2012 as "Critical Literature Review", "Advanced Research Skills", "Philosophical

Foundation for Business Research", and "Ethics and Proposal Development". Attended many seminars and workshops regarding quantitative and qualitative

methods. Attended training on how to use Endnotes, N-Vivo, SPSS in

University of Western Sydney, Australia.

Jan 2008 Attended short course on curriculum development for credit based systems

in HCM University of Science, Vietnam.

**Dec 2006** Attended distant course of ADB on "E-learning"

## **Fellowship**

**2007-present** Gamma Sigma Delta Honor Society in Agriculture Economics

**2005-2007** Vietnamese Student Association in University of the Philippines Los Banos

**2005-2007** International Student Association in University of the Philippines Los Banos

1996-2004 Vietnamese Youth Union

### **Award and Honor**

2009-2013 MOET scholarship for DBA program, 43000 USD

2005-2007 Nuffic scholarship for Master degree, 22000 USD

2005 Microeconomics, Macroeconomics, Econometrics, Mathematical Economics

Best student awards, Summer Program, University of the Philippines Los

Banos.

2000-2004 Cantho University Scholarship for Top Students each semester (all semesters),

240,000VND/months.

**2000-2004** Excellent student award for each school year (all school year from 2000-2004),

Cantho University.

#### **Skills**

Good communication and writing skills.

- Strong interpersonal communication skills.
- Interested in and good at team work.
- Good at using office programs such as Word, Excel, Powerpoint.
- Good at using some statistical software such as SPSS, Stata.
- Good at using Endnote a citation software

## **Career Goals**

- Contribute to sustainable development of the society
- Change and improve at least the lives of some people
- Be a good lecturer that could effectively transfer not only useful knowledge to students but also the way to think comprehensively about a certain situation, thus they could get their degree and successfully apply their knowledge in practical situations.
- Be a good researcher in tourism marketing field.